

SPECIAL PART RECOVERY & INVESTIGATION REQUEST

To:	<input checked="" type="checkbox"/> TMS <input type="checkbox"/> TCI <input type="checkbox"/> Other		
Originator:	Shinji Kasuga	Project Manager	(310) 468-8111
Date:	07/03/2008		
Subject:	Go&See Request for RAV4 Fr. Diff. Noise		
Purpose:	To measure the noise levels by some customer's complained vehicles as TMC requests us.		
➤ Applicable Field Report:	FTR-081770033	➤ TQ-Net Registration #:	TBA
➤ Applicable RTS #:	80460177	➤ Requested Completion Date:	11/28/2008
➤ MY, Model, Qty:	07, 08	RAV4 (2GR*2WD)	2
	07, 08	RAV4 (2GR*4WD)	2

REQUEST

☐ **Part Recovery**

- Parts Type: ☐ Warranty Claim Parts ☐ Non-warranty Parts ☐ Other
- Special Notes:
- Warranty Parts

Recovery Table:

Line Code:
(TMS Use Only)

☒ **Technical Support**

- ☒ Go-and-See
 - Location:
 - Participants:

Company	Name	Job Title	Phone
CQE-LA	Shinji Kasuga	Project Manager	(310) 468-8111

- Special Notes: I talked this Go&See to Andy-san of PQSS.

☐ **Information Request:**

REIMBURSEMENT	SHIPPING DETAIL
SETR #: 8J334 *Attach evidence to SETR Operation Numbers (sixth digit): 0* <input checked="" type="checkbox"/> Export Expense <input checked="" type="checkbox"/> Import Expense <div style="display: flex; justify-content: space-between;"> <div> 1 <input checked="" type="checkbox"/> Parts <input checked="" type="checkbox"/> Labor 2 <input type="checkbox"/> Parts <input type="checkbox"/> Labor 5* <input checked="" type="checkbox"/> Actual Expense 6 <input checked="" type="checkbox"/> Admin. Expense 7* <input checked="" type="checkbox"/> Inland Transportation Expense </div> <div style="text-align: right;"> Flat Hr./Veh. Rate US\$ Total US\$/Veh. US\$ Total </div> </div>	Shipping Method: <input checked="" type="checkbox"/> Ground <input checked="" type="checkbox"/> Air <input type="checkbox"/> Sea Invoice: <input type="checkbox"/> No Commercial Invoice Shipping Address:

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TECHNICAL ADMINISTRATION DEPARTMENT
JTR INSTRUCTIONS/CLOSING REPORT

To: Gary Heine

Date: July 16, 2008

From: Gordon Rush

JT80-R-0621PT

80621PT

Subject: GO&SEE REQUEST FOR RAV4 FR. DIFF. NOISE

1. Please review and complete request as instructed.

SETR/Monitor#: 8J334

Incentive:

Quantity of TMC Test Parts Received:

Quantity of Recovery Parts Required:

Requested Completion Date: 3/9/2009 (Revised from original 12/5/2008)

Other Requirements:

Comments:

2. JTR Action Taken.

Quantity of Test Parts Shipped to Region/Dealer: 2

Quantity of Recovery Parts Received at PRC:

Quantity of Parts Shipped to TMC/NA Plant:

Survey Visit Completed: Date:

MIS(Tech. Report) Issued #: TQCN_MIS-090130001 Date: 1/16/2009

ICC(UTA) Issued #: TQCN_ICC-090430003 Date: 2/20/2009

TQCN_ICC-083570005 1/8/2009

TQCN_ICC-082390001 8/29/2008

Completed Request as Follows: 3 Go & See activities were performed under this request to identify customer complaint vehicles and evaluate TMC provided test parts on 2WD and 4WD vehicles. A new request has been received from TMC so this request will be closed and future activities will be covered on the new request.

Expenses Incurred to DeptID 313022 (cc: 2472): There were 4 claims identified for this request totaling \$2,839.10.

There should also be some expenses from the TMS service garage. I can not search for those claims so I do not know the amounts.

3. JTR Closing Authorization.

P.E. Andy Curtin

Manager

Gary Heine

Closing Date 2/20/2009

cc: ☐ H. Abrahams ☐ M. Allen ☐ T. Anazawa ☐ K. Aoki
☒ G. Bryan ☐ M. Craik ☐ R. DuFresne ☐ C. Erickson
☐ D. Gorden ☒ P. Hattori ☒ T. Hayakawa ☐ G. Heine
☐ T. Krembs ☐ B. Lyons ☐ D. Marsh ☐ G. Morino
☐ T. Nagata ☐ J. Northrup ☒ R. Reed ☐ M. Rhymer

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☐ G. Rush
☐ R. Suzuki

☐ J. Sapunarich
☒ N. Yamamoto

☐ M. Saxonberg
☐ D. Zellers

☐ G. Smith

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